Unit Title	Working within the Private Security Industry
Ofqual unit reference number (code)	K/506/7176
Organisation Reference	WPSI
Unit Level	Two
Unit Sub Level	None
GLH	1
Unit Credit Value	1
Sector Subject Areas	1.4 Public Services
Unit Grading Structure	PASS
Availability	Restricted
Restricted Organisations	BIIAB City and Guilds of London Institute Highfield Awarding Body for Compliance Industry Qualifications Laser Learning Awards NOCN Pearson Education Ltd Scottish Qualifications Authority trading as SQA
Assessment Guidance	This unit must be assessed according to the SIA's *Introduction to Learning Leading Towards Licence-linked Qualifications.*

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	The learner can:
1. Know the main characteristics of the private security industry.	1.1. Identify the key purposes of the private security industry. 1.2. State the functions of the Security Industry Authority (SIA). 1.3. Identify standards of behaviour required of a security operative. 1.4. Identify different sectors within the private security industry. 1.5. Identify the benefits of linking with crime reduction initiatives.
2. Understand legislation as it applies to the individual in carrying out a licensable activity.	2.1. Identify the differences between civil and criminal Law. 2.2. State the main aims of the Private Security Industry Act 2001. 2.3. Identify key legislation relating to promoting equality and diversity in the workplace.
3. Understand the importance of safe working practices to comply with legal requirements.	3.1. State the importance of health and safety in the work environment. 3.2. State the meaning of 'duty of care'.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	**The learner can:**
	3.3. Identify the responsibilities of employees, employers and the self-employed under health and safety at work legislation. 3.4. Identify methods for safe manual handling. 3.5. Recognise 'risks' in relation to health and safety at work. 3.6. State how to minimise risk to personal safety and security. 3.7. Identify typical workplace hazards. 3.8. Identify safety signs and signals. 3.9. State reporting procedures for health and safety accidents and incidents. 3.10. Identify who to contact in first aid situations.
4. Understand fire procedures in the workplace.	4.1. Identify basic fire safety measures. 4.2. Identify the elements that must be present for fire to exist. 4.3. Identify classifications of fire. 4.4. Identify basic fire fighting equipment. 4.5. State the different types of fire extinguishers and their uses. 4.6. State the actions to be taken upon discovering a fire. 4.7. State the importance of understanding fire control panels. 4.8. State the importance of understanding fire evacuation procedures. 4.9. Identify the role and responsibilities of a fire marshal.
5. Understand emergencies and the importance of emergency procedures.	5.1. Identify responses to different types of **emergencies**. 5.2. State how to make emergency calls. 5.3. Identify actions to be taken in the event of personal injury. 5.4. Identify factors which may indicate **individuals** could be **vulnerable** and at risk of harm. 5.5. State actions to take when individuals have been identified as vulnerable and at risk of harm. 5.6. Identify how to report indicators of child sexual exploitation. 5.7. Identify behaviours that could indicate suspicious or terrorist activity. 5.8. Identify actions to be taken in the event of a security threat.

LEARNING OUTCOMES	ASSESSMENT CRITERIA
The learner will:	**The learner can:**
	5.9. State the importance of a business continuity plan.
6. Understand the importance of communication skills and customer care.	6.1. State the basic elements of communication. 6.2. Identify the different types of communication. 6.3. State the importance of communication in delivering customer care. 6.4. Identify different types of customers and how their needs can vary. 6.5. State the principles of customer care. 6.6. Identify best practice in relation to telephone communications. 6.7. Identify best practice in relation to radio communications. 6.8. Recognise the call signs of the NATO phonetic alphabet.

Equivalences	**N/A**